

APP & WEB

Version 2.0

HARGASSNER 



HARGASSNER APP & WEB



Hargassner boilers can be controlled very comfortably via the Hargassner APP on the smartphone or tablet. With the new Hargassner APP you can easily and quickly adapt the settings of your boiler and check the information from your boiler whenever and wherever. A Hargassner WEB version is now also available.

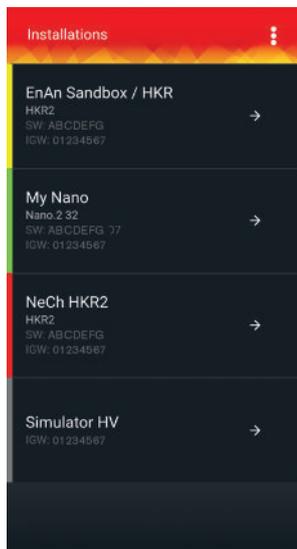
THE NEW APP FUNCTIONALITY

- Improved user concept
- Modern and attractive design
- Real-time communication: Boiler data and parameter adaptations are transferred immediately
- Compact set-up overview
- Diagram view for the most important values (accumulator filling level, boiler output)
- Solar control is integrated in the APP
- Status of pump: If the pump is active, the pump-symbol is highlighted green and rotating
- Heatmeter that are connected to the boiler can be displayed
- Redirection to a mobile WEB version (extended functionality)
- Language support (12 languages)
- Improved stability of the online services

THE NEW WEB VERSION

All information at a glance across all devices. No matter if PC, Notebook, Smartphone or Tablet on „web.hargassner.at“ you have even further setting options and additional information available.

NEW FUNCTIONS APP



INSTALLATION LIST

This list is only being displayed, if there are minimum 2 boilers allocated to a specific user. Otherwise there will be an automatic redirection to „Installation Overview“ (see next graphic)

The color bar on the left side shows the current status of the set-up:

	Green = Boiler OK
	Yellow = Active information
	Red = Active Fault
	Grey = Boiler is offline

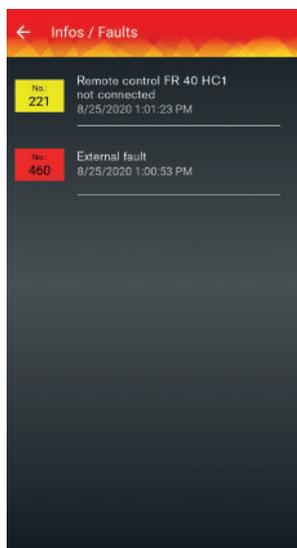


INSTALLATION OVERVIEW

The installation overview shows - depending on boiler configuration - various symbols. There can be for example the boiler, accumulator, heat-circuits and their relevant temperatur and current status of operation displayed. When touching the symbol, you get immediate access to the detailed information.

 Via the chart-button you will be redirected to the diagram- and progress view.

 Via this symbol information or faults will be displayed. Through click on this symbol, a list of errors (see following graphic) is being opened.



INFORMATION & FAULTS

In this menu, all active information as well as faults with date and time of the boiler are being displayed.

NEW FUNCTIONS APP



DIAGRAM / PROGRESS VIEW

Currently 3 Progress diagrams are available:

- Accumulator filling level
- Boiler power
- Outside temperature

In the diagram, the progress of the last 24 hours is being displayed.



ACCUMULATOR

Beside of accumulator filling level and status of pumps, also up to 5 accumulator sensors can be shown. If the pump is active, the pump symbol is changing from grey to green and starts rotating.



One time loading:

New is the possibility to load the accumulator for one time. If it is possible is depending from the current status of accumulator as well as pump.*

*For a correction function it is probably necessary to update the boiler software in the act of maintenance



HOT WATER TANK (HWT)

Next to the boiler, the current HWT-temperature as well as the pump status is being displayed. If the HWT is active, the color from the pump symbol changes from grey to green and starts rotating.



Via settings you get access to HWT time-schedule and parameters.

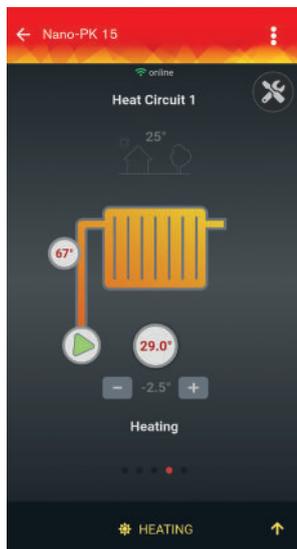


One time loading:

NEW is also the functionality to start a one time loading of the HWT. If it is possible is depending from the current status of the hot water tank as well as pump.*

*For a correction function it is probably necessary to update the boiler software in the act of maintenance.

NEW FUNCTIONS APP



HEAT CIRCUIT

Various heat circuits will be shown differently. Depending on the type of installation (Radiator or floor heating). If a remote control with room sensor is available, the current room temperature will be shown. If the heat circuit pump is active, the pump symbol changes from grey to green and starts rotating.



With + and - you are able to change the SET temperature.



Via action you are able to change the operation mode of the heat circuit.



Via settings you get access to the heat circuit time schedule, parameters and holiday mode.

*If you use a remote control FR 25 - there can be deviations on the shown room temperature as already in the past.



HEAT CIRCUIT / AUTOMATIC-MODE

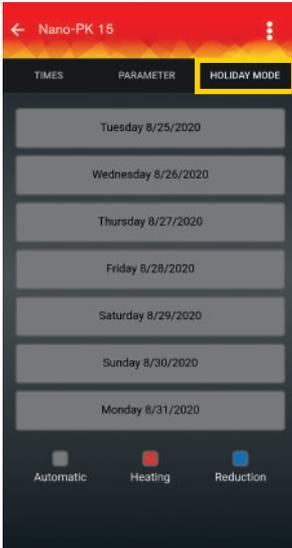
In the heat circuit - automatic set-up there can be several blocks for heating timing - depending on boiler parameters.



HEAT CIRCUIT PARAMETERS

In the parameters you are able to adjust the most important heat circuit parameters. For instance day-room temperature, reduced room temperature and when the boiler should be turned off automatically.

NEW FUNCTIONS APP



HEAT CIRCUIT HOLIDAY-MODE

You are able to interrupt the automatic mode of the heat circuit and start deviated settings without changing the automatic mode itself.



SOLAR - / DIFFERENTIAL CONTROL

The Solar - / Differential control shows the source temperature as well as the status of maximal 2 circuits:

- Temperatures of up to 2 heat circuits
- Status (Active / Inactive)
- Pump (On / Off): If the solar pump is active, the pump symbol changes from grey to green and starts rotating.



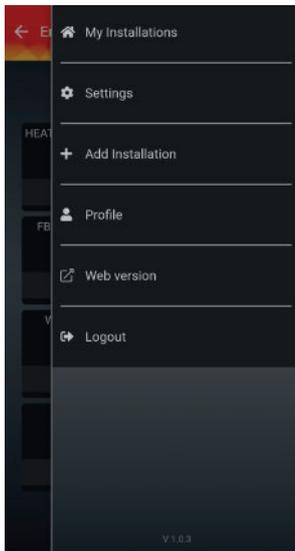
HEATMETER

Heatmeters that are connected to the boiler can be displayed. Up to 6 heatmeters can be configured to be shown in the APP or WEB.

Note:

Configuration needs to be done manual through different boiler-parameters. Our customer service helps you with this configuration via telephone or email support.

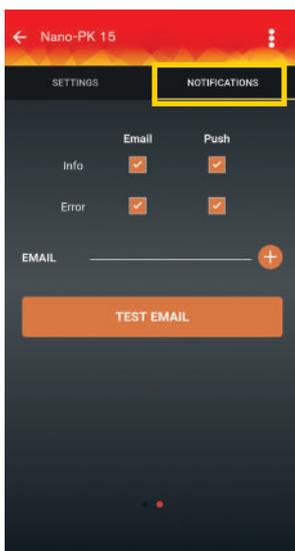
NEW FUNCTIONS APP



MAIN MENU

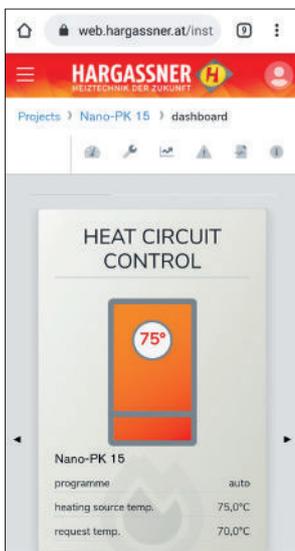
In the main menu you have the possibility to

- see installations,
- to define the users and their relevant notifications,
- register a new installation,
- change data in the user profile,
- change to the WEBversion or
- to log off.



NOTIFICATIONS

The settings for notifications can be configured individually for each installation, if and how you would like to receive the notification for information and faults of each boiler.



WEB VERSION

In this portal, you can adjust all parameters and see diagrams. Additionally there are some more features. The login data is equal to the login data of the APP and needs to be entered only once when changing to the WEB version. This WEB version can be used on various devices like PC, Notebook or tablet (WEB.hargassner.at)

HARGASSNER WEBPORTAL

INSTALLATION OVERVIEW

The installation overview (dashboard) is divided into various symbols - depending on boiler configuration. The boiler, heat circuit 1 and, the HWT or e.g. the solar installation and various temperatures and operation hours are shown.



Press this button to get access to the settings.



Press this button to switch the operation mode.



Press this button to start one-time loading of the HWT or accumulator.

The dashboard displays the following components and their current status:

- BOILER (MY NANO):** type: Nano 2.52, mode: OFF, power: 0%, boiler temp: 36.0°C, fuel gas temp: 41.0°C, storage: 175.42 kg.
- HEAT CIRCUIT 1 (Doe 1):** mode: automatic, operation mode: summer: switch off, flow temp: 23.8°C, room temp: 23.8°C, outside temp: 24.0°C.
- HEAT CIRCUIT 2 (Doe 2):** mode: automatic, operation mode: summer: switch off, flow temp: 25.0°C, room temp: --°C, outside temp: 24.0°C.
- HWT 1 (WARMWASSER):** temp: 66°C.
- SOLAR CONTROLLER (CIRCUIT 1):** source temp: 65.3°C, difference temp: --°C, active: no.

PARAMETER

All necessary customer parameters can be adjusted here.

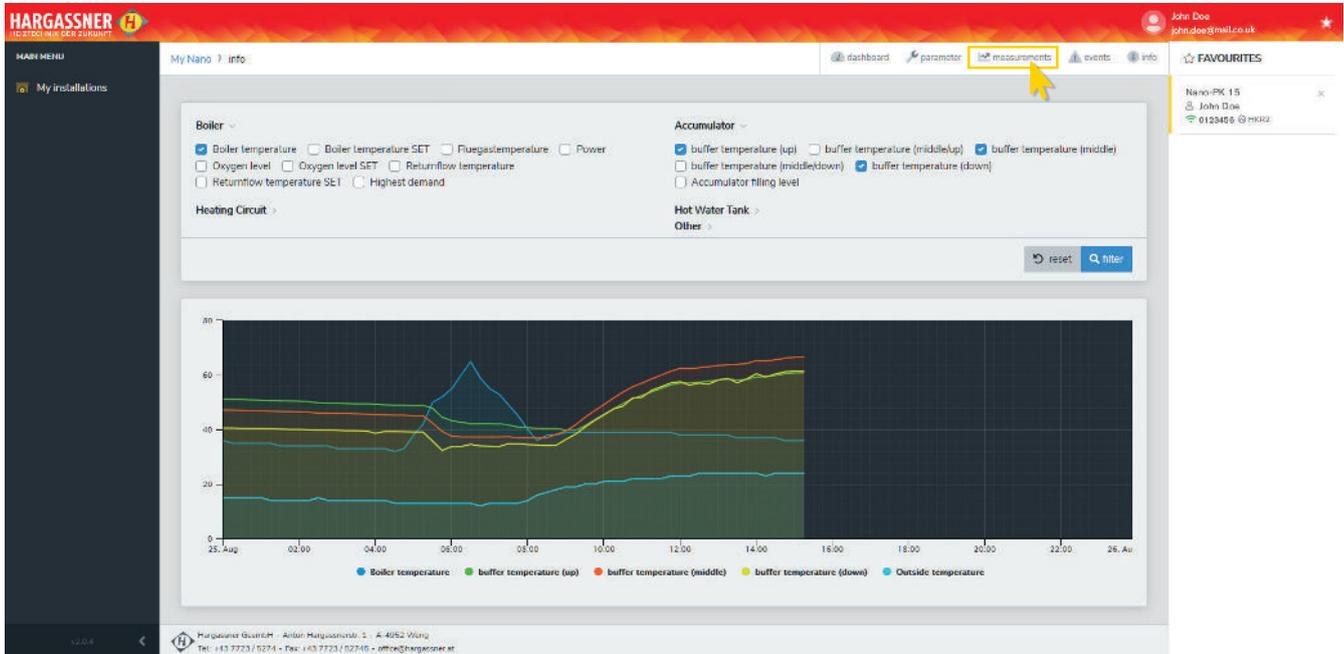
The parameter adjustment page shows a list of parameters for different contracts. The parameters are:

contract	category	description	value
1a-g	customer	Boiler 1 Wochenuhr	1.000 - 20.000
2	customer	Boiler 1 Solltemperatur	74°C
2a	customer	Boiler 1 Zirkulationspumpe	0.000 - 20.000
3	customer	Heizkreis 1 Tagesuhr Mo-So	0.000 - 20.000

HARGASSNER WEBPORTAL

DIAGRAM / PROGRESS

Currently various temperatures and pump modes of the boiler are available as a progress diagram (Boiler, Accumulator, Heat circuit, HWT, etc.). In the diagram, the progress for the selected period is visible.



INFORMATION & FAULTS

In this menu, all active information and faults with date and time are shown.

The screenshot shows the 'events' page in the HARGASSNER web portal. The top navigation bar includes 'dashboard', 'parameter', 'measurements', 'events', and 'info'. The 'events' tab is selected. The main content area displays a table of events:

code	message	appearance	quitted
211	Raumgerät FR35 HK1 nicht angeschlossen	08/24/2020 12:41 AM	08/24/2020 12:42 AM
211	Raumgerät FR35 HK1 nicht angeschlossen	08/22/2020 3:09 PM	08/22/2020 3:09 PM
211	Raumgerät FR35 HK1 nicht angeschlossen	07/29/2020 6:20 PM	07/29/2020 7:55 AM

The table has a '10' entries per page indicator and a 'Page 1 of 1' indicator.

NOTIFICATIONS

In the Info-settings you can easily adjust for each individual user, if and how you would like to receive information about faults for the installation.

The screenshot shows the 'info' page in the HARGASSNER web portal. The top navigation bar includes 'dashboard', 'parameter', 'measurements', 'events', and 'info'. The 'info' tab is selected. The main content area displays the following information:

- My Nano
- commission: 0123456
- system code: 14268405
- software: V1.4.0x_TV07
- serial number: 0123456
- software: 6.0.3
- Maintained by: Hargassner Support
- add an user
- John Doe (john.doe@mail.co.uk, full access)
- Jane Doe (jane.doe@mail.co.uk, restricted access)
- messages: via e-mail, via app (push), error, warning



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- South America
- Japan
- New Zealand
- Australia
- and more...

Hargassner product range:

Pellet Boilers, Wood Chip Boilers, Wood Log Boilers, Combi Boilers, Accumulators, Industrial Boilers 130-330 kW, Heating modules, Filling Auger, Heat & Power from wood KWK, Hot Air heating module Powerbox & Hydraulic Accessories

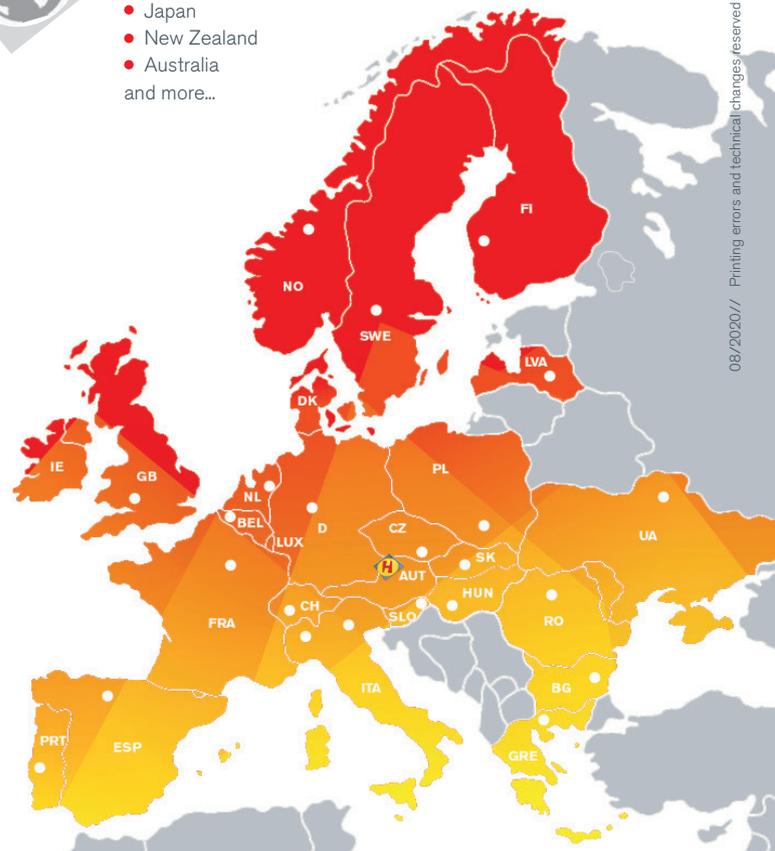
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